

Practice Management and EHR

# MEDISOFT V26 FEATURES



CGM MEDISOFT<sup>®</sup> is a proven, trusted, and affordable practice management solution designed to simplify the way you run your practice. With each new release it gets better and more powerful as new layers of functionality and usability are added. Here are just a few of the notable benefits of upgrading to MEDISOFT V26.

### Eliminate Headaches with New Search by DOB

You asked and we listened. We've added a new productivity improvement in CGM MEDISOFT V26. Now you can search by a patient's date of birth (DOB) for faster more targeted results.

#### Stay Compliant with 21st Century Cures Act Reporting & Demographic Requirements

It might not be the most exciting enhancement, but it is an important one. CGM MEDISOFT V26 has been updated to include the latest 21st Century Cures Act requirements. The Cures Act includes provisions to promote health information interoperability, patient access to their records, and to prohibit information blocking. Physicians are required to respond to any legitimate request to exchange or provide access to electronic health information (EHI) stored in their health records. Requests can come from a patient, another provider, a health plan seeking information for clinical purposes, or a public health agency. With this new enhancement in MEDISOFT V26, practices can print an individual patient record with all the mandatory demographic requirements protecting your practice from information blocking infractions.



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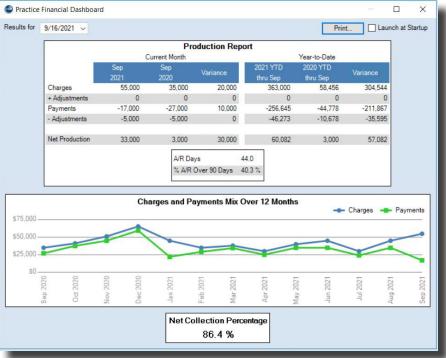
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#### Monitor Practice Performance with A New Financial KPI Dashboard

The Practice Financial Dashboard in CGM MEDISOFT V26 is an executive summary of your key financial performance metrics. This report details your charges, adjustments, and payments for the selected month and year and compares it to the prior month and year.

By closely monitoring this dashboard, you can keep your finger on the pulse of your practice, quickly diagnosis problems, and create a care plan to keep your practice's financial health on track.



## Analyze Visit Data with New Patient Encounters KPI Dashboard

The new Patient Encounters Dashboard in CGM MEDISOFT V26 provides year-over-year comparisons for critical patient data. Use this dashboard to determine if your patient visit count is growing or shrinking. Identify your patient no show rate and compare it to the previous year. See the impact on your revenue cycle with a year-over-year comparison of average charges per visit. This valuable data helps you understand patient dynamics and how it is impacting the overall financial health of your practice.



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# Easily Write-Off Adjustments from AR Tracker

Do you have an adjustment you need to write-off? Now you can do that right from AR tracker. If you need to quickly write-off or adjust a patient balance, just right-click and an adjustment window will appear for quick entry. Save clicks and time with this new productivity enhancement.

## **Enhance Practice Security with New Password Requirements**

Passwords provide the first line of defense against unauthorized access to your practice's computers and patient's personal health information. The stronger your passwords, the more protected your system will be from hackers and malicious software.

In CGM MEDISOFT V26, we have amped up your password security. Passwords will now require a minimum of 8 characters with a mix of alphanumeric characters as well as upper- and lower-case letters aligning with NIST standards.

#### Integrate Your Schedule with A Robust Patient Reminder Tool - CGM CONNECTION\*

CGM CONNECTION is a state-of-the-art patient engagement platform that seamlessly integrates with CGM MEDISOFT V26. CGM Connection allows your practice to send automated appointment reminders as well as mass messages via SMS, email, and voice calls.

Pre-built templates make it easy for your practice to get up and running quickly. Simply choose a template, customize it to your specific needs, and you are ready to launch your patient reminders.

Each message can be customized and configured using a variety of parameters including appointment date, location, provider, visit type, and much more.

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Real-time results allow you to track confirmations and cancellations, giving you more control of your practice's schedule.

Increase patient engagement, eliminate no-shows, and shore up your revenue cycle with CGM CONNECTION.

Contact us to learn more

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\* Priced separately

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