## **NEW FEATURES** - v29



Practice Management and EHR



**CGM MEDISOFT** is a trusted and affordable practice management solution that simplifies the way you run your practice.

With each release, **CGM MEDISOFT** gets better. More powerful. Every year, we add new layers of functionality and usability.

Discover some of the benefits of upgrading to **CGM MEDISOFT** v29.

#### Integrated credit card and ACH processing

New to CGM MEDISOFT v29, practices can enjoy a fully integrated credit card and ACH payment processing option. Set up and automate monthly patient payments more easily with CGM PAY.

With CGM PAY for CGM MEDISOFT, administrators can:

- Manage refunds and voids
- Update payment methods
- Print and reprint receipts
- Save multiple payment types including a patient's preferred payment method
- Integrate with the popular patient statements offered through our own, trusted eMEDIX clearinghouse\*

To simplify your transaction management, CGM MEDISOFT includes a new dashboard view of successful transactions, failed payments, payment plans, and saved cards—all in one location.

\* Statements through our eMEDIX clearinghouse and software add-ons priced separately.

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### **CGM MEDISOFT**

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#### Faster claim generation with MultiLink charge entry

Diagnosis codes have been added to MultiLink transactions in CGM MEDISOFT v29. This important addition makes it even easier to create "charge sets" and quickly generate claims that include diagnoses.

- No more manual entry of diagnosis codes when using MultiLink for charge entry
- No more claim rejections stemming from diagnosis code typos

This enhancement includes diagnosis pointers and the ability to add modifiers to CPT codes, too. This feature is great for standard visits—DOT physicals, injections, well child visits, etc.—and users retain the flexibility to add or remove specific codes based on the complexity of each patient encounter.



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#### Enhanced patient responsibility estimates

Deliver better service at the point of care with the eMEDIX Patient Responsibility Estimate. Provide a good-faith cost estimate for planned procedures by quickly running a patient's insurance eligibility for the planned procedure codes. Save time with pre-configured MultiLink transactions for common procedure bundles.

In CGM MEDISOFT v29, this service expands for self-pay and uninsured patients.

This integrated estimate display allows the user to make any patient or insurance adjustments for coverage, copays, coinsurance, remaining deductibles, etc. Past payments and charge histories are factored in to provide a more accurate estimate. Providers can print and save patient estimates and have the option to tailor them with customizable messaging.

| Search for:                 | 🔹 🗌 Part  | al Match Field: Procedure Code   | ]   |  |  |  |
|-----------------------------|-----------|--|-----|--|--|--|
| Procedure                   | Insurance | Message  | Ass |  |  |  |
| 99201,99202,99203,99204,992 | MED01     | Make sure to use "25" Modifier   |     |  |  |  |
|                             | MMT,AET00 | F,AET00 5 mods present (rule fires if ANY present) with MI   |     |  |  |  |
|                             | MISOO     | Missing modifier GA with MIS00 Ins<br>1 diag missing M00.012 with DIAG ins<br>any of cpt E0110 -E0168 AND any i mods present |     |  |  |  |
|                             | DIAG      |  |     |  |  |  |
| E0110,E0111,E0112,E0113,E0  |           |  |     |  |  |  |
| G0027,G0068,G0010           | MIS2      | anyi cpt G0027 G0068 G0010 AND any mods pres   |     |  |  |  |
| 11719,11720,11721           |           | multi cpt any 11719 11720 11721 AND  |     |  |  |  |
| 24101                       |           | CPT 24101 AND 2nd CPT present 24105  |     |  |  |  |
| 99201,99202,99203,99204,992 |           | Alert when any of these cps present 99201-99205,   |     |  |  |  |
| <                           |           |  |     |  |  |  |

| C Unprocessed Charges |                                 |              |                    |              |      |  |          |           |          |            |  |  |
|-----------------------|---------------------------------|--------------|--------------------|--------------|------|--|----------|-----------|----------|------------|--|--|
| s                     | earch:                          |              |                    | Search By:   |      |  |          | ~         | H        | < >        |  |  |
| ٠                     | ID                              | Post         | Transaction Status | Chart Number | Case | э  | Provider | Date From |          | Patient La |  |  |
|                       | 696c9:                          |              | *                  | PALTI000     |      | -1   | JM       | 3/9/2007  | 8:47:00  | Palmdale   |  |  |
|                       | a0017-                          |              | *                  | JACTH000     |      | -1   | JM       | 3/9/2007  | 8:56:00  | Jacks      |  |  |
| ŀ١                    | 432a9                           | $\checkmark$ | $\checkmark$       | AGADW000     |      | 17   | JM       | 3/9/2007  | 8:58:00  | Again      |  |  |
|                       | 440a6i                          |              |                    | PETM0000     |      | 18   | JM       | 3/9/2007  | 8:59:00  | Peters     |  |  |
| Þ                     | d67ed                           |              | 1                  | BRIJA000     |      | Flag for Deletion ,<br>,<br>Remove Deletion Flag ,<br>Delete Flagged Records |          |           |          |            |  |  |
|                       | 5c168                           |              | $\checkmark$       | BRIJA000     |      |  |          |           |          |            |  |  |
|                       | 2c2bf9                          |              | $\checkmark$       | BRIJA000     |      |  |          |           |          |            |  |  |
| ŀ١                    | 4dbfb5                          | $\square$    |                    | AGADW000     |      |  |          |           |          |            |  |  |
|                       | 3ed70                           |              | $\checkmark$       | AGADW000     |      | Refresh Grid   |          |           |          |            |  |  |
|                       | 72fbde                          |              | $\sim$             | BORJO000     |      |  |          |           |          |            |  |  |
| ŀ١                    | 848c0                           | $\checkmark$ | $\checkmark$       | AGADW000     |      | 17   | REL      | 9/27/2019 | 9 10:15: | Again      |  |  |
| ŀ١                    | f25536                          | $\checkmark$ |                    | YOKCLOOO     |      | 20   | REL      | 9/27/2019 | 9 1:00:0 | Yokel      |  |  |
|                       | 36e34:                          |              | 1                  | YOKCL000     |      | 20   | REL      | 9/27/2019 | 9 1:00:0 | Yokel      |  |  |
| <                     |                                 |              |                    |              |      |  |          |           |          |            |  |  |
|                       |                                 |              |                    |              |      |  |          |           |          |            |  |  |
| 6                     | ✓ Align Dx Codes during Posting |              |                    |              |      |  |          |           |          |            |  |  |

### Transaction entry enhancements

Transaction entry alerts are more powerful in CGM MEDISOFT v29. A new, date-based alert warns users if they enter dates of service outside of specified parameters.

This is very helpful for new CPT/ICD-10 codes and early year/ end-of-year transaction entry. This important messaging ensures that your users are coding within a valid date range, saving users time and reducing errors.

The alerts and rules are customizable. Copy existing messaging rules to easily assist in creating a new alert.

#### Improved workflow for unprocessed charges

In a simple, time-saving improvement, users can now flag and delete multiple unprocessed charges at one time.



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# Upgrade to **CGM MEDISOFT** v29.

Take advantage of these exciting new features, and see the host of other improvements we have made to better assist you in your revenue cycle operations.

**CGM MEDISOFT** is the gold standard for hard working practices.

Contact your representative to learn more



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